

CaptureCAM™-RELAY

The most user friendly publishing solution in the world!

DELIVERY
SOLUTIONS



CaptureCAM™-RELAY provides a simple and powerful delivery solution for instant deployment of all file types including CaptureCAM™-PRO audio visual files to your students, employees and customers :

FOR...

- Help Desk and Support Services
- Lecturer / student file delivery
- Managing Rapid Changes
- Automated training delivery platform
- Automated web publishing
- Empowering People, and Many More

CaptureCAM™-RELAY ensures maximum profit through improved performance, increased productivity and cost reduction.

CaptureCAM™-RELAY is affordable, easy to use and guarantees a quality end user experience.

Student Feedback

"I think CaptureCAM™ is excellent...This whole format is a great idea and personally I find myself much more absorbed in the course than previous external courses... I feel I'm learning and retaining a lot of info that may have passed my permanent memory bank if it was studied in the normal format."

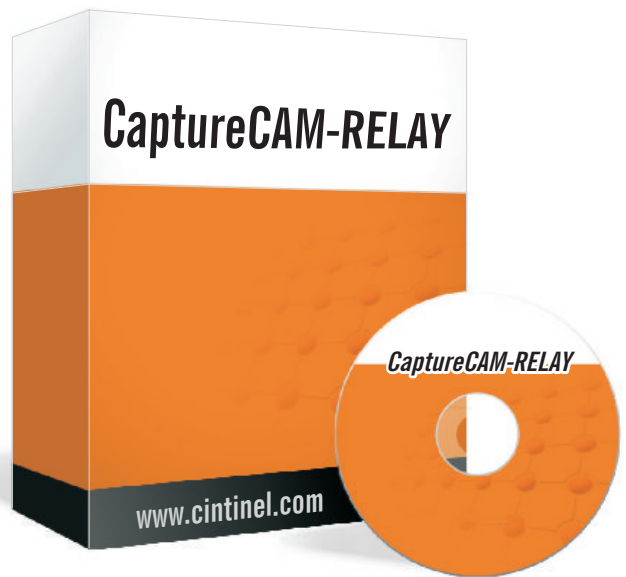
"CaptureCAM™ greatly decreased the feeling of isolation I have become accustomed to whilst undertaking external study."

"It has been difficult in the past to completely ascertain what is called for in assignments from printed only materials. To have a regular presentation via "CaptureCAM™ assured me I was on the right track and was progressing accordingly in the subject."

Helpdesk Feedback

"CaptureCAM-PRO has significantly improved helpdesk work practices, particularly assisting users at remote sites with day-to-day desktop support issues. I cannot speak highly enough of CaptureCAM-PRO software."

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What is CaptureCAM™-RELAY?

CaptureCAM™-RELAY is an automated web publishing delivery system that allows the user to instantly publish files to the web or company server. During the publishing process HTML pages are dynamically created and scripts automatically written. Simply email the end user a link (another automated process) and be guaranteed that your solution will be instantly viewed by your end user. Seamless integration with the CaptureCAM™-PRO Screen Recorder.

"The most user-friendly help-desk, and training software we have seen"

"At last - a simple and robust method for delivering answers in seconds, that maximizes the use of our existing software"



CaptureCAM™-RELAY will transform your operations and communication processes...

Highlights

- **AUTOMATION:** RELAY provides publishing automation to CaptureCAM-PRO authoring software. RELAY will seamlessly integrate into CaptureCAM-PRO, offering Auto-Publish and management tools to quickly deliver your audio-visual solutions to the end viewer via the web or intranet.
- **LIGHTNING FAST DELIVERY:** When you have paying customers who need a solution now, RELAY allows you to record a solution, or select a pre-recorded solution and Auto-Publish. Within 2 minutes your file can be published and delivered to your end viewer with RELAY's uniquely simplified approach.. You can even publish word documents and pdf files!
- **AUTO-EMAIL:** When RELAY has finished publishing your file(s), it will automatically generate an email containing links and all the appropriate information your end viewer requires to view your recorded solution.
- **SECURITY:** RELAY offers 3 layers of security. Management filters can prohibit or allow access to pages/files via user or user/groups. Authors can create unique user password access direct from within the RELAY publisher, and for ultimate security, CaptureCAM™-PRO files can be encrypted with 256 bit AES US standard military encryption.
- **BUILT IN PAGE SEARCH:** When search is turned on at the author and management level, end viewers can utilise the simple search function built into every page to find additional files and or pages to solve their problems. Putting the power of problem solving into the hands of the end viewer saves time and money.
- **PERSONALIZED PAGES:** RELAY allows you to create personalized customer support pages. When Auto-Publishing, create a page based on the caller's name and now you can add solutions to this page over time for that customer's use only. Great customer service and user experience is guaranteed. Set a time limit and this page and files can self delete, saving time and management resources.
- **USER POOLS:** Via RELAY's management system, you can create unique pools of end viewers who can be allowed specific access only to pages. Additionally, World Wide Web search-ability can be enabled or denied. Create externally accessible product demonstration pages and training pages, you can even charge an access fee.

Benefits

- **Help Desk / Support**

CaptureCAM™-PRO allows users to quickly and easily create answers to problems - essential for every Help-Desk team. CaptureCAM™-RELAY is a consistent and predictable delivery mechanism for supporting emerging technologies and processes.

- **Long distance learning**

RELAY allows complex communication to be hosted online and instantly emailed to your students.

- **Rapid Training**

When your students and employees use their software tools with ease, you realize a higher ROI from your application investments - and keep your everyone satisfied. CaptureCAM™-PRO combined with the power of CaptureCAM™-RELAY overcomes serious user issues with rapid recording and deployment capability.

- **Processes Compliance**

CaptureCAM™-PRO offers a "forward driving" training model that is an evolutionary advance on traditional 1 to 3 day training courses. RELAY can deliver directly to your employees' and/or clients' email inbox.

- **Collaboration**

Company processes are often misunderstood and poorly communicated. RELAY's new breed of operations support can help achieve higher levels of success while delivering a personalized communications experience.

- **Beta Testing**

Beta testing new products is an expensive and generally inefficient process. CaptureCAM™-PRO is the perfect beta collaboration tool to reduce costs and communication problems. Recording beta testing sessions offers programmers a perfect method for determining the events that occurred before a bug became evident.

- **Self Help**

CaptureCAM™-PRO is a true "fit for purpose" approach to self-help / just-in-time training. RELAY provides self help capability via its powerful, dedicated internal search engine. RELAY gives companies the affordability, visibility, and control required to solve problems and vastly improve user skill levels.

"The future belongs to those who find the way to communicate their dream"

Scott Georgeson CEO of Cintinel

Cintinel Corporation Australia

Suite1/1 Summerford Rd Aberfoyle Park 5159 South Australia

Tel +61 8 8370 5082 Fax +61 8 8370 4087

enquiries@cintinel.com www.cintinel.com

